

Contact Information For Filing a Complaint with the State Survey Agency

State Survey Agency	State Health Department's Web Site Address	Phone #
Alabama	http://alabamapublichealth.gov/providerstandards/complaints.html	1-800-ALA-1818
Alaska	http://dhss.alaska.gov/Pages/default.aspx	1-907-334-2483
Arizona	http://www.azdhs.gov/division.htm	602-542-1000
Arkansas	http://www.healthvarkansas.com/	1-800-482-8988
California	https://www.dhcs.ca.gov/Pages/File a Complaint.aspx	1-800-236-9747
Colorado	http://www.cdphe.state.co.us/hf/static/nfcomp.htm	1-800 886-7689 Ext 2800
Connecticut	https://portal.ct.gov/DPH/Communications/About-Us/Healthcare-Quality-and-Safety	860-509-7400
Delaware	http://www.dhss.delaware.gov/dhss/dlterp/contact.html	1-877-453-0012
District of Columbia	https://dchealth.dc.gov/service/file-complaint-health%20prof	202-442-5833
Florida	http://ahca.myflorida.com/Contact/index.shtml	1-888-419-3456
Georgia	http://dch.georgia.gov/hfr-file-complaint	404-657-2700
Hawaii	http://www.hawaii.gov/health/elder-care/health-assurance/medicare-facilities/index.html	808-692-7420
Idaho	https://healthandwelfare.idaho.gov/Medical/Medicaid/MedicalCare/HospiceServices/tabid/697/Default.aspx	208-334-6626

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Illinois	Complaints can be received through the toll free hotline (800-252-4343), e-mail, (DPH.CCR@ILLINOIS.GOV), fax (217-524-8885) or mail (IDPH-CCR, 525 W. Jefferson St., Ground Floor, Springfield, IL 62761).	1-800-252-4343
Indiana	https://www.in.gov/isdh/28367.htm	1-800-246-8909
Iowa	https://dhs.iowa.gov/report-abuse-and-fraud	515-281-7102
Kansas	https://www.kdads.ks.gov/commissions/survey-certification-and-credentialing-commission/abuse-neglect-or-exploitation	1-800-842-0078
Kentucky	https://chfs.ky.gov/Pages/contact.aspx	Business Hours: 502-564-7963 Non Business Hours: 1-800-372- 2973
Louisiana	http://dhh.louisiana.gov/index.cfm/page/254	225-342-0138
Maine	http://www.maine.gov/dhhs/contactus.htm	207-287-3707
Maryland	https://health.maryland.gov/bonha/Pages/complaint.aspx	1-877-402-8218
Massachusetts	https://www.mass.gov/how-to/file-a-complaint-regarding-a-nursing-home-or-other-health-care-facility	617-753-8150
Michigan	https://www.michigan.gov/mpsc/0,9535,7-395-93308_93324_93774---.00.html	1-800-882-6006
Minnesota	https://www.health.state.mn.us/facilities/regulation/filecomplaint.html	1-800-369-7994

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Mississippi	http://www.msdh.state.ms.us/msdhsite/_static/4.0.8.5.html	601-576-7400
Missouri	Nursing Homes/Home Health/Hospice: https://apps4.mo.gov/APS_Portal/	1-800-392-0210
	Hospitals: http://health.mo.gov/safety/healthservregs/complaints.php	601-576-7400
Montana	http://www.dphhs.mt.gov/qad/complaintprocedure/index.shtml	406-444-2099
Nebraska	http://dhhs.ne.gov/licensure/Pages/Health-Care-Facilities-and-Services-Complaints.aspx	402-471-0316
Nevada	http://dpbh.nv.gov/Reg/HealthFacilities/dta/Complaints/Health_Facilities_-_Complaints/	Carson City 775-687-4475
		Las Vegas 702-486-6515
New Hampshire	http://www.dhhs.nh.gov/oos/bhfa/contact.htm	603-271-4592
New Jersey	http://www.state.nj.us/health/	1-800-367-6543
New Mexico	http://dhi.health.state.nm.us/imb/index.php	1-800-445-6242
New York	http://www.health.state.ny.us/nvsdoh/healthinfo/complaint.htm	1-866-881-2809
North Carolina	http://ncdhhs.gov/dhsr/ciu/filecomplaint.html	1-800-624-3004
North Dakota	http://www.health.state.nd.us/HE/contact%20us.htm	701-328-2352

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Ohio	https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/abuse-neglect-misappropriation/abuse-neglect-misappropriation-exploitation	1-800-342-0553
Oklahoma	https://www.ok.gov/health/Protective Health/Medical Facilities Service/Complaints & Enforcement Division/index.html	Long Term Care: 1-800-747-8419 Non Long Term Care: 1-800-234-7258
Oregon	https://www.oregon.gov/DHS/ABOUTDHS/Pages/gao.aspx#complaint	971-673-0540
Pennsylvania	https://www.health.pa.gov/topics/facilities/Pages/Facilities-Licensing.aspx	1-800-222-0989
Puerto Rico	http://www.salud.gov.pr/Pages/Home.aspx	787-782-0120 Ext 2288
Rhode Island	http://www.health.ri.gov/complaints/	401-222-5200
South Carolina	https://www.scdhec.gov/health-regulation/healthcare-facility-licensing/facility-specific-info/nursing-home-information-1	803-545-4370
South Dakota	https://doh.sd.gov/providers/licensure/complaints.aspx	1-800-738-2301
Tennessee	https://www.tn.gov/health/health-professionals/hcf-main/filing-a-complaint.html	1-877-287-0010
Texas	https://www.dshs.texas.gov/contact.shtm	1-888-973-0022
Utah	http://health.utah.gov/hflera/contact.php -	1-800-662-4157
Vermont	https://www.healthvermont.gov/health-professionals-systems/board-medical-practice/file-complaint	1-800-564-1612

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Virginia	http://www.vdh.virginia.gov/OLC/Complaint/	1-800-955-1819
Washington	Long Term Care (General Reporting): https://www.dshs.wa.gov/report-abuse-and-neglect Non Long Term Care: http://www.doh.wa.gov/AboutUs/DepartmentofHealth/Fileacomplaint	1-800-562-6078 only for Long Term Care
West Virginia	https://dhhr.wv.gov/contacts/HN/Pages/default.aspx	304- 558-0050
Wisconsin	https://phaboard.org/complaints/	608-266-8481
Wyoming	https://health.wyo.gov/aging/hls/complaints-against-healthcare-facilities/	1-800-548-1367