



# AANHR

*Arkansas Advocates for Nursing Home Residents*

PROTECTING NURSING  
HOME RESIDENTS

**November  
2010**

Conway (501) 450-9619 · Fairfield Bay (501) 884-6728  
Conway (501) 450-7405

**AANHR's Mission Statement:**

**"To protect and improve the quality of care and life for residents in Arkansas nursing homes."**

**Next Meeting  
Nov. 8**

**MEETING  
PLACE:**

**First Assembly of God  
Church**

**4501 Burrow Road  
North Little Rock  
Directions to church  
on back of Newsletter.**

**10:00 a.m.  
Meeting for  
members, family and  
friends of residents  
(Closed to persons  
representing the  
nursing home  
industry).**

**11:00 a.m.  
Public Meeting  
(see article at right)**

**Please Note!!!  
No AANHR meeting  
or newsletter in  
December. We're  
looking forward to  
further successful  
advocating in 2011.**



## **FBI to Honor Martha Deaver, AANHR President, with 2010 Director's Leadership Award**

AANHR is honored to announce that the FBI will honor President Martha Deaver with the FBI's 2010 Director's Leadership Award. There will be a special ceremony at the Little Rock FBI Headquarters on December 16th at 10:00 a.m. Martha will fly to Washington D.C. to be recognized at a second award ceremony on March 25, 2011.

FBI Director Robert Mueller will be presenting Martha with a prestigious award for her efforts in fighting for the rights of nursing home residents. Martha has dedicated her life to protecting the elderly from abuse in nursing homes and seeking justice through prosecution of those victimizing the elderly.

Martha asked the question, "Who Will Stop the Massacre?" In her passion to protect nursing home residents, she became the response. Martha's tragic experiences with two Arkansas nursing homes began her journey as an advocate for the rights of nursing home residents. Both Mrs. Deaver's Mother and Mother-in-law were victims of nursing home abuse.

Her efforts on behalf of the elderly have been highly recognized locally and nationally. She was recognized nationally for demonstrating an exceptional commitment to improving the lives of the residents of long-term care facilities by the National Citizens' Coalition for Nursing Home Reform (NCCNHR). Governor Mike Beebe nominated Martha Deaver for this prestigious award, The Janet Tulloch Memorial award, given annually by NCCNHR.

Mrs. Deaver has been recognized locally and nationally as a vocal crusader for protecting the rights of nursing home residents and seeking prosecution of those victimizing the elderly. Congratulations Martha!!!

To read more about the award and Martha's story, please go to [www.aanhr.org](http://www.aanhr.org). Those wishing to attend the Little Rock ceremony must contact AANHR (501-450-9619) by November 15, 2010.



***From the President's Desk . . . . Martha Deaver***

Arkansas Advocates for Nursing Home Residents (AANHR) celebrated their 7<sup>th</sup> annual Residents' Rights Rally at the State Capital on October 4<sup>th</sup>. The annual rally is to acknowledge the rights of nursing home residents. We know that when a person can no longer be responsible for their own care, many go to a long-term care setting.

I am happy to say that we had a great turnout! Our keynote speaker was the AR State Attorney General, Dustin McDaniel. Other featured speakers were: Dr. David Montague, Director of UALR Senior Justice Center; Maria Diaz, AARP State Director;

Kathie Gately, Arkansas State Ombudsman; and Dr. Gerald Parker Sr., Pilgrim Progress Missionary Baptist Church. The Governor Mike Beebe signed a proclamation recognizing this special event.

AANHR's goal as an organization is to "protect and improve the quality of care and life for nursing home residents in AR." We acknowledge the importance of these rights guaranteed by the federal nursing home reform act of 1987. These rights must not be diminished! According to the Federal Government these rights are violated every day! AR nursing homes were cited 126 times by the State Office of Long Term Care (OLTC) for causing actual harm to residents. A ribbon tree decorated with large silver bows was on display at the rally, with each bow representing an AR nursing home that was cited for actually harming residents. The 126 violations for causing actual harm were cited in just the past nine months. Everyone attending the event received a copy of these nursing homes that were cited for violations that caused actual harm. Along with the nursing homes cited for violations causing actual harm, each person attending also received the law that was violated by each nursing home. There are over 5,000 nursing home residents residing in these nursing homes that were cited.

Information pertaining to protecting the rights of AR nursing home residents was handed out to every person in attendance. For more information about residents rights visit [www.aanhr.org](http://www.aanhr.org). *Please check out the rally pictures on pages four and five.*

<b><u>Calendar of Events</u></b>		
Nov 8	10:00 AM	AANHR Meeting
Dec. 16	10:00 AM	Martha Deaver to be honored by FBI
Please Note:	No AANHR Meeting nor Newsletter in December	



**Volunteer Ombudsmen Needed**

Do you have one hour per week to visit with residents (those who have few/if any visitors) in a nursing home? We have a place for you. After one day of training and a short orientation period one can become a Certified Volunteer Ombudsman and can choose to be assigned to a specific nursing home where just two hours service per week is expected.

Regardless of whether or not you end up becoming a volunteer ombudsman, your knowledge will increase greatly by attending an ombudsman training session. Volunteer Ombudsman training takes only one day and can make an incredible difference in the life of a nursing home resident. A volunteer ombudsman is authorized to help residents with any concerns. Protecting the resident's rights is a priority. The volunteer ombudsman is authorized to take complaints and report things they see that are questionable to their regional ombudsman, who can take steps to remedy the situation. A volunteer ombudsman can make a big difference brightening the life of a nursing home resident. If interested, please contact Martha Deaver at 501-450-7405; she will put you in touch with your regional ombudsman.

## November 8<sup>th</sup> Meeting Speaker: Floyd A. Strayer

### Topic: Medicaid Fraud



Floyd Strayer, a Medicaid fraud Investigator since 1999 with the Arkansas Attorney General's Office, currently investigates cases of neglect and abuse in Arkansas nursing homes and issues of fraud involving medical providers billing and receiving Medicaid dollars. Mr. Strayer is also involved in instructing classes on adult abuse and neglect in nursing homes. Most recently and for the past two years, Mr. Strayer has sat on the National Association of Medicaid Fraud Units Resident Abuse Committee.

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Mr. Strayer has an excellent record in law enforcement and training, which spans twenty-six years. He graduated from high school in Illinois in 1972 and immediately joined the United States Air Force. During his eight years of service with the Air Force from 1972 until November of 1979, his dedication to his country became evident by the awards he received during his tenure, i.e.: three Commendation Medals with two Oak Leaf Clusters, Expert Marksmanship Medal with Oak Leaf Cluster, Good Conduct Medal, National Defense Medal, and Outstanding Unit Citation.

After joining the Little Rock Police Department in November of 1979, his law enforcement experience was utilized as a patrolman, accident reconstructionist, S.W.A.T. Team leader and detective for the detective division where he investigated burglaries, thefts, robberies, and homicides. From 1990 through 1998, Mr. Strayer was an intelligence detective for the Special Investigations Division, where he investigated high profile cases as well as internal criminal cases. Mr. Strayer conducted surveillance operations and joint investigations with the Federal Bureau of Investigations, Drug Enforcement Agency, Alcohol, Tobacco, and Firearms and the U.S. Secret Service. Additionally, Mr. Strayer provided protective intelligence for dignitaries visiting the Little Rock, including the President of the United States and received a certificate of appreciation for being instrumental in locating and apprehending a threat to President Bill Clinton. Mr. Strayer performed his duties with dedication and enthusiasm until his retirement from law enforcement in January of 1998.

Since 1979, Mr. Strayer has been a well-respected, knowledgeable training instructor for the University of Arkansas Criminal Justice Institute, the University of Arkansas at Little Rock, rookie police officers, in-service personnel, and for various local, state and federal law enforcement agencies, including the Arkansas Attorney General's Office, U.S. Attorney's Office, Federal Bureau of Investigation, Department of Community Punishment, Arkansas Children's Hospital and Arkansas Game & Fish Commission. He authored an instructional manual and book on interviewing and interrogation, which he utilizes during his instruction.

He expanded his private firing range in early 1995 and became licensed to teach the concealed weapons course pursuant to Act 419. In September of 1995, Strayer Firearms Instruction began holding classes for individuals desirous of obtaining a concealed weapons permit, and the class has been recognized as being one of the best courses of its kind offered in the State of Arkansas. He has since moved to Greenbrier Arkansas where he conducts the concealed weapons classes on a much smaller scale.

In 1998 after leaving the Little Rock Police Department, Mr. Strayer accepted the position of Security Manager at one of the largest casino's in Tunica in order to curb an internal theft problem. Within the first six months of his year and six month employment at the casino he was able to detect and bring to justice 46 employees committing theft. He left the gaming industry to accept his position with the Arkansas Attorney General's Medicaid Fraud Unit.

Please join us for Mr. Strayer's interesting and informative presentation on his work with the Medicaid Fraud Unit.



William and Johnnie Mae Ledford holding banner



# Seventh Annual Residents' Rights Rally 2010



Kathie Gately, Arkansas' State Ombudsman and Maria Reynolds-Diaz, AARP Arkansas State Director



James Brooks, AANHR member



Pat McGuire, AANHR member



Maria Reynolds-Diaz



Dr. Gerald Parker



Dr. David Montague



Kathie Gately

***“Speak up for those who cannot speak for themselves, for the rights of all who are destitute. Speak up and judge fairly; defend the rights of the poor and needy.” Proverbs 31:8 NIV***

**Election at November Meeting  
for 2011 AANHR Officers and Board Members**

**Nominating Committee for November Election:**

<b>Chairperson</b>	Nancy Johnson, Fairfield Bay - (501)884-6728
<b>Committee Members</b>	Linda Brimer, Searcy - (501)230-5844
	Nancy Patterson, Searcy - (501)305-4034

Call any member of the Nominating Committee if you wish to nominate someone for an officer or board position. You must have the permission of your nominee.

The AANHR by-laws require a presentation of a slate of officers and board members, nominated by the Committee, for the coming year at the October meeting. Officers are automatically members of the board of directors.

**Proposed 2011 Slate of Officers as of November 1 include:**

**President** - Martha Deaver, Conway  
**Vice-President** - Gary Melton, Searcy  
**Secretary** - Betty Buckta, Judsonia  
**Treasurer** - Frances Walker, Benton  
**Program Chairperson** - Gary Melton, Searcy

**Proposed Members of the Board of Directors:**

Nancy Allison, Conway  
 Martha Blount, Searcy  
 Linda Brimer, Searcy  
 James Brooks, North Little Rock  
 Julie Edwards, Mabelvale  
 Pat McGuire, Alexander  
 Nancy Patterson, Searcy  
 Ann Pinney, Benton



**Great Source of Information!**

**AANHR would like to recommend the publication AGING ARKANSAS as a source for helpful news relevant to senior citizens. One can subscribe to this monthly newsletter for one year by mailing a \$12.00 check to AGING ARKANSAS, 706 South Pulaski St., Little Rock, AR 72201. Phone 501-376-6083**

## Confused??

Maria Reynolds-Diaz, State Director AARP Arkansas, spoke at the October AANHHR meeting about effects of the health care reform acts on national healthcare, including nursing home care. Ms Diaz and AARP offer a wealth of valuable information to help Arkansans understand the changes which will take place in the coming years regarding our access to and experiences with our health care needs and remedies for those needs.

### IF YOU FEEL CONFUSED . . . . .

If you feel confused by the new health care law, you're hardly alone. With all the political squabbling in Washington, Americans have heard too little about what the reforms will mean for them and their families.

But whatever your reaction to the noisy debate in Washington, it's a safe bet that the new law will affect you. This may prove especially true for older Americans, including retirees and boomers in the workforce.

If you are considering long-term care planning, you will be given the choice of participating in a government insurance program that will provide benefits to help people with chronic illness stay in their homes.

Independent living is another goal of health reform. States will get added financial support for home and community-based services. In addition, individuals will be able to participate in a voluntary insurance program designed to help people who develop chronic illness remain in their own homes - and out of nursing homes.

This program, known as CLASS -- for Community Living Assistance Services and Supports -- will collect premiums through payroll deductions.

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## Health Care Reform Effects on Long Term Care

The Health Care Reform bill included many provisions affecting nursing homes, including:

- ❖ Developing a standardized form for reporting nursing services hours;
- ❖ Developing a nurse staffing data system that provides adequate information about RNs, LPNs, and CNAs; the ratio of nursing staff to residents; and turnover;
- ❖ Training workers in care of residents with Alzheimer's disease;
- ❖ Assessing direct care worker compensation levels;
- ❖ Prohibiting retaliation against those who complain about poor care;
- ❖ Providing equal rights for Medicaid beneficiaries in community-based settings;
- ❖ Developing a system to gather comprehensive ownership information and posting it on Nursing Home Compare;
- ❖ Creating national criminal background checks and screening all personnel involved in care of elderly and incapacitated persons;
- ❖ Training law enforcement and other emergency response personnel to respond to crimes in nursing homes, including forming interdisciplinary investigation teams;
- ❖ Incorporating deep culture change as an important component of quality of care in long-term care settings;
- ❖ Safeguarding residents when nursing home ownership is transferred.

(Adapted from *NCCNHR website*)



Arkansas Advocates for Nursing Home Residents

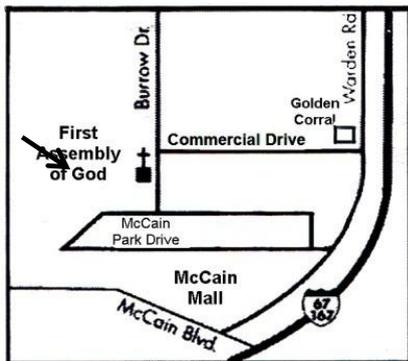
**AANHR**

P.O. Box 165641 Little Rock, AR 72216

[www.aanhr.org](http://www.aanhr.org)

NON-PROFIT ORGANIZATION  
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Nov 2010



### Strength in Numbers, AANHR Needs You!

AANHR is a nonprofit organization run by non-paid volunteers dedicated to protecting and improving the quality of care and life for Arkansas residents in long term care facilities.

Please lend your support by joining AANHR? Your membership dues help to pay for our activities that support our mission statement. Memberships are available on a calendar year basis. Join now and you will be a member through **December 31, 2011.**

Today's Date \_\_\_\_\_

Name \_\_\_\_\_

Mailing address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

- ( ) I wish to receive the AANHR newsletter.
- ( ) \$15 per individual membership enclosed.
- ( ) \$20 per family or corporate membership.
- ( ) \$4 per student or CNA membership.
- ( ) Waive dues because of financial hardship.

**Please make checks payable to: AANHR and mail to 2336 Riverview Circle, Benton AR 72019**

### Driving directions to First Assembly of God Church, 4501 Burrow Road, North Little Rock

#### Coming from the North:

When driving South on Highway 67/167, take exit #1 onto Warden Road. As soon as you safely can, move into the right-hand lane, as you will be turning right at the Golden Corral Restaurant onto Commercial Drive.

#### Coming from East, West or South:

If you are on either I-30 or I-40, take Highway 67/167 North. Take exit #2 onto Landers Road. Stay in the left-hand lane, as you will be turning left and going under Highway 67/167 and enter Warden Road going southbound. As soon as you safely can, move into the right-hand lane, as you will be turning right at the Golden Corral Restaurant onto Commercial Drive.

Commercial Drive terminates at the church. Proceed straight across Burrow Road into the church's parking lot and turn right at the far side of the building into the narrow alley-like drive.

The entry door is located about half-way down this side of the church and the meeting room (#113) is immediately inside the entrance door.