



# AANHR

Arkansas Advocates for Nursing Home Residents

PROTECTING NURSING HOME RESIDENTS  
**May 2019**

Little Rock (501) 607-8976

**AANHR's Mission Statement:**  
"To protect and improve the quality of care and life for residents in Arkansas nursing homes."

**Next Meeting  
May 13  
Meeting Place:**

First Assembly of God Church  
4501 Burrow Road  
North Little Rock  
Directions to church  
On back of Newsletter.

10:00 - 11:00 A.M.

Open Forum

11:00 A.M.

Public meeting  
(See article at right.)

**May 13<sup>th</sup> Meeting Topic: Alzheimer's Disease**

**Speaker:**

**Carolyn Torrence, Alzheimer's Arkansas**



Carolyn Torrence is a native of Arkansas. Her family is rooted deeply in the delta of Arkansas. Carolyn is currently employed as the Education and Outreach Director at Alzheimer's Arkansas.

Her responsibilities includes providing support to Support Group Facilitators, educating the community of Arkansas on Alzheimer's and other dementia related diseases. She has worked with aging adults in various capacities, including as a Community Education at Inspiration an intensive outpatient program for seniors.

Carolyn also worked as an Intervention Specialist at Professional Counseling Associates with adults living mental illnesses.

Carolyn received a Master in Education with an emphasis on Adults as well as a Bachelor of Social Work from the University of Arkansas. She currently serves on the Arkansas Gerontological Society board. She enjoying working with aging adults and understands the beauty and challenges of aging. In 2018, she became a Certified Dementia Practitioner.

Please join us May 13 to learn more about Alzheimer's Disease and tips on care giving for those diagnosed with it.

**AANHR** is an ALL VOLUNTEER 501 C-3 non-profit organization.

**No** AANHR member receives compensation for his/her advocacy activities. THEREFORE, AANHR is very appreciative of the ongoing financial contributions of our members and supporters. Please consider supporting our advocacy with a financial contribution.

See details on page 8 of this newsletter. Thank You!





## *From the President's Desk . . . Martha Deaver*

It is always shocking for me/AANHR to FOI the "Professional Liability Insurance Cost Reports," which AR nursing homes are reimbursed for each year. Nursing home owners' premiums go up because they continue to give bad care. Being cited for poor care also means they are violating state and federal laws. Tax payers' dollars (state & federal) pay for the reimbursement to protect the nursing home administration from the results of its poor care, to the tune of millions of dollars each year. Please take a few minutes to look over the spreadsheet on pages 4-5.

Most of us carry liability insurance on our vehicles and homes. This covers us if a visitor falls at our home and sustains injury or if we are involved in an auto accident. Our insurance coverage pays medical bills for visitors' injuries or to repair our car, sometimes the other car(s) involved, and any personal injury caused inadvertently by us, the driver. As responsible citizens we provide for the protection of our persons and our property. The difference between us and nursing homes is that we personally pay for our insurance premiums for our protection. If we are irresponsible enough to receive a DUI or other infraction naturally our insurance premiums rise.

In the case of nursing home owners, premiums are also personally paid by us citizens through taxation that supports Medicaid. The cost for most (not all) nursing home residents' care is paid under Medicaid. Nursing home liability insurance might involve various categories of coverage such as injury accidents that visitors incur, transport van accidents, along with abuse and neglect to residents.

AANHR believes that AR nursing homes should be required to carry liability insurance. We do not believe that taxpayers should be paying to protect nursing home owners when abuse, neglect, and death of our most frail and vulnerable citizens occurs. The total reimbursement to Arkansas nursing homes from this June 30, 2018 report, according to this spreadsheet, was more than \$20 million dollars! Now, that is a lot of tax dollars spent that could be spent for other things!

*In case you missed it -- interesting article that crossed my desk recently:*

### **Nursing Home Lawsuits Test Nonprofit Immunity**

by **Mark Friedman** Arkansas Business Monday, Apr. 8, 2019

A company behind about two dozen nursing homes in Arkansas is facing increasing scrutiny over the nonprofit status of its facilities, which plaintiffs have dismissed as a ploy to avoid liability in cases alleging improper care. Progressive Eldercare Services Inc. structured many of the nursing homes it operates, including Lake Village Rehabilitation & Care Center, as tax-exempt nonprofits while funneling profits to related for-profit companies, plaintiffs say. "It was not a legitimate charity," attorney Jacques Balette of Houston wrote in a filing before the Arkansas Court of Appeals. He and Little Rock attorney Bob Edwards represent the family of a woman who died at the nursing home in Lake Village in 2013. The family's suit attributes the death to poor care.

"They have a lot of salacious, wild accusations. That doesn't make them true at all," John Ponthie of Louisiana told Arkansas Business last week. Ponthie, an owner of businesses providing contract services to Progressive Eldercare Services facilities, was involved in taking over the operation of the Lake Village home in 2010, and changed it from a for-profit to a nonprofit within months. The nursing home received tax-exempt status from the Internal Revenue Service in 2014. Organizations under section 501(c)3 of the Internal Revenue Code are classified as either public charities or private foundations. *(continued pg 3 . . .)*

Progressive Eldercare Services-Chicot, the legal name of the Lake Village nursing home, last year asked Chicot County Circuit Judge Steven Porch to dismiss the suit filed by Balette and Edwards on the grounds that it is entitled to charitable immunity. Porch ruled in July that a jury would have to decide if PES-Chicot was a charity. Progressive appealed Porch's decision to the Arkansas Court of Appeals, the fifth time Progressive has appealed nearly identical findings on the question of charitable immunity since 2014. In those cases, the state Court of Appeals affirmed the lower court's findings that a jury would have to decide that issue.

The Lake Village court file at the Arkansas Court of Appeals and the earlier cases offer a peek into the business structure of the nursing home network. PES-Chicot's nonprofit structure meets the legal definition of a charity, defense attorney Mark Dossett of Kutak Rock LLP's Fayetteville's office told Arkansas Business. "There are those that believe that [charitable immunity] is archaic," he said. "But that's the law that exists now, and we meet the requirements of it. So that's why I argue it." "Archaic" is a description used by Arkansas Court of Appeals Judge David Glover. In a November 2016 concurring opinion in a case involving PES' Heartland Rehabilitation & Care Center in Benton, Glover wrote that "the idea of charitable immunity for nursing homes, in the present day of Medicare and Medicaid funding, is archaic and one whose time has passed." He wrote that no nursing homes operate exclusively for a charitable purpose. "Further, it is a legal fiction that any nursing home today is entitled to charitable immunity simply because its legal form is structured to enable profits to be siphoned off to subsidiary for-profit companies – owned by the same people who own the 'charitable' nursing homes."

Arkansas is one of few states that still allow the charitable immunity defense. "Many states have rolled back very significantly the number of situations in which an organization can claim charitable immunity from civil suits," said John Colombo, who teaches tax law at the University of Illinois College of Law. Colombo, who isn't versed on the Progressive cases, said one reason to structure a nursing home as a nonprofit and contract all services to related for-profit entities is to distribute the profits. "One of the requirements of nonprofit status in all states that I know of is ... you can't have shareholders who are entitled to the profits of the organization," he said. "So if the nonprofit makes money, the only thing you can do with it is reinvest it in the nonprofit." But the nonprofit can contract with management companies and service providers. "And, of course, since those things are for-profit, the owners can take all the money," Colombo said.

### Moving to Nonprofit

Raising the charitable immunity defense for nursing homes in Arkansas is not a new legal strategy, nor are judicial determinations that it doesn't apply. In the early 2000s, as negligence lawsuits against nursing homes escalated, the price of liability insurance rose dramatically. A group called Southern Key Investments of Baton Rouge, Louisiana, which managed for-profit nursing homes in Arkansas, feared some of its homes could close because of those rising costs. Southern Key's accountants and attorneys determined that Arkansas allows charitable immunity, "whereby a charitable institution is exempt from tort liability," Arkansas Court of Appeals Judge Larry Vaught wrote in a 2013 order involving the company. The nursing homes, which operated as Arkansas Elder Outreach, were converted to nonprofits, and then all their services were contracted out to for-profit companies that had ownership ties to Southern Key.

The Court of Appeals affirmed a decision from the Lonoke County Circuit Court denying that one of these nonprofit nursing homes was entitled to charitable immunity. Balette, a lawyer in the Lake Village case, said Progressive Eldercare Services-Chicot has a similar structure. "PES-Chicot has no employees," Balette said in the filing. "It does not employ a single nurse or nurse aid. The for-profit companies did all the work for PES, Inc.'s non-profit nursing homes." The for-profit companies also have been named as defendants, but haven't raised the charitable immunity defense. According to Balette, the for-profit entities are owned by John Ponthie; his brother, Ross Ponthie; and a partner, Mark Thompson, all from Louisiana. "Thus, it is apparent that PES-Chicot was created as a shell entity to pass profits off to other related entities in an effort to argue charitable status," Balette said. *(continued on pg 6 ...)*

**Arkansas Department of Human Services**  
**Division of Medical Services**  
**Professional Liability Insurance Cost from 7/1/2017 - 6/30/2018**  
**Medicaid Cost Report For Arkansas Nursing Homes**  
(Only those facilities that are operated for full state fiscal year  
Are required to submit a full-year cost report.)

Facility Name	Professional Liability Insurance
Advanced Health and Rehab of Union County	\$ 41,367
Alcoa Pines Health and Rehabilitation	\$ 258,000
Alma Healthcare and Rehabilitation Center	\$ 125,371
Arbor Oaks Healthcare and Rehabilitation Center	\$ 260,000
Arkansas Convalescent Center	\$ 154,145
Arkansas Nursing and Rehabilitation Center	\$ 171,823
Arlington Cove Healthcare, LLC	\$ 48,642
Ash Flat Healthcare and Rehabilitation Center	\$ 262,500
Ashton Place Health and Rehab	\$ 190,413
Atkins Nursing and Rehabilitation Center	\$ 140,493
Bailey Creek Health and Rehab	\$ 212,750
Bear Creek Healthcare, LLC	\$ 34,840
Beebe Retirement Center, Inc.	\$ 194,250
Belle View Estates Rehabilitation and Care Center	\$ 200,000
Bradford House Nursing and Rehab	\$ 151,413
Briarwood Nursing and Rehabilitation Center, Inc.	\$ 187,293
Brookridge Cove Rehabilitation and Care Center	\$ 295,000
Cabot Health and Rehab, LLC	\$ 138,933
Care Manor	\$ 285,167
Cave City Nursing Home Inc.	\$ 28,806
Cavelier Healthcare of England	\$ 143,687
Chambers Nursing Home Center, Inc.	\$ 91,318
Chapel Ridge Health and Rehab	\$ 148,293
Chapel Woods Health and Rehabilitation	\$ 301,000
Cla-Clif Nursing and Rehab Center	\$ 30,682
Colonel Glenn Health and Rehab, LLC	\$ 187,293
Concordia Nursing & Rehab, LLC	\$ -
Conway Healthcare and Rehabilitation Center	\$ 262,500
Corning Therapy and Living Center	\$ 210,000
Cottage Lane Health and Rehab	\$ 146,449
Courtyard Rehabilitation and Health Center, LLC	\$ 252,500
Covington Court Health and Rehabilitation Center	\$ 90,031
Craighead Nursing Center	\$ 73,213
Crestpark DeWitt, LLC	\$ 32,463
Crestpark Forrest City, LLC	\$ 13,278
Crestpark Helena, LLC	\$ 11,931
Crestpark Marianna, LLC	\$ 58,943
Crestpark Stuttgart, LLC	\$ 58,425
Crestpark Wynne, LLC	\$ 105,342

Facility Name	Professional Liability Insurance
Dardanelle Nursing and Rehabilitation Center, Inc.	\$ 171,693
Davis East	\$ -
Davis Life Care Center	\$ 17,100
Deerview, LLC	\$ 17,387
Dermott City Nursing Home	\$ -
Des Arc Nursing And Rehabilitation Center	\$ 245,000
DeWitt Nursing Home	\$ -
Eaglecrest Nursing and Rehab Center	\$ 274,191
Evergreen Living Center at Stagecoach	\$ 214,413
Fayetteville Health & Rehabilitation Center	\$ 71,719
Fianna Hills Nursing & Rehabilitation Center	\$ 69,959
Gardner Nursing and Rehabilitation	\$ 194,250
Gassville Therapy and Living Center	\$ 287,913
General Baptist Nursing Home of Piggott	\$ 39,919
Glenwood Health and Rehabilitation, LLC	\$ 85,832
Good Samaritan Society - Hot Springs Village	\$ 17,619
Good Samaritan Society - Mountain Home	\$ 23,251
Gosnell Therapy and Living Center	\$ 191,940
Greenbrier Nursing and Rehabilitation Center	\$ 135,813
Greene Acres Nursing Home	\$ 155,825
Greenhurst Nursing Center	\$ 34,697
Greystone Nursing and Rehab	\$ 124,893
Happy Valley Nursing and Rehabilitation	\$ 83,765
Heartland Rehabilitation and Care Center	\$ 297,500
Heather Manor Nursing and Rehabilitation Center	\$ 199,773
Heritage Living Center, Inc.	\$ 259,000
Heritage Square Nursing And Rehabilitation Center	\$ 159,100
Hickory Heights Health and Rehabilitation Center	\$ 187,293
Highland Court, A Rehabilitation and Resident Care	\$ 195,000
Highland Healthcare and Rehabilitation Center	\$ 147,106
Hillcrest Care and Rehab	\$ 36,274
Hillcrest Home	\$ 360
Hudson Memorial Nursing Home	\$ 91,587
Indian Rock Village Health Center	\$ 37,400
Innisfree Health and Rehab	\$ 124,893
Jamestown Nursing and Rehab	\$ 201,333
Johnson County Health and Rehab	\$ 187,293
Katherine's Place at Wedington	\$ 201,650
Lake Hamilton Health and Rehab	\$ 131,133
Lake Village Rehabilitation and Care Center	\$ 255,000

Facility Name	Professional Liability Insurance
Lakeside Nursing Center	\$ 138,750
Lakewood Convalescent Home, Inc.	\$ -
Lakewood Health and Rehab, LLC	\$ 132,693
Lawrence Hall Nursing Center	\$ 31,064
Legacy Health and Rehabilitation Center	\$ 43,699
Legacy Heights Nursing and Rehab	\$ 148,293
Lexington Place Healthcare and Rehabilitation, LLC	\$ 62,026
Lincoln Heights Healthcare	\$ 22,885
Little River Nursing Home	\$ -
Longmeadow Nursing Center - Camden	\$ 53,328
Lonoke Health and Rehab Center, LLC	\$ 124,893
Manila Nursing Center	\$ 129,500
Meadowview Healthcare and Rehab	\$ 146,162
Mena Manor	\$ 103,377
Methodist Health and Rehab	\$ 71,349
Mitchells Nursing Home, Inc.	\$ 54,297
Monette Manor, LLC	\$ 60,804
Montgomery County Nursing Home	\$ 633
Mountain Meadows Health and Rehabilitation	\$ 236,500
Nashville Nursing and Rehab, Inc.	\$ 129,500
Newton County Nursing Home	\$ 23,450
North Hills Life Care and Rehab	\$ 170,200
Nursing and Rehabilitation Center at Good Shepherd,	\$ 187,293
Oak Manor Nursing and Rehabilitation Center, Inc.	\$ 187,293
Oakdale Nursing Facility	\$ 56,818
Osceola Therapy and Living Center	\$ 287,500
Ouachita Nursing and Rehabilitation Center	\$ 355,000
Ozark Health Nursing Center	\$ 43,324
Ozark Nursing Home, Inc.	\$ 68,900
Paris Health and Rehabilitation Center	\$ 50,561
Perry County Nursing and Rehabilitation Center	\$ 148,293
Pink Bud Home for the Golden Years	\$ 102,026
Pioneer Nursing and Rehab Center	\$ 215,000
Pleasant Manor Nursing and Rehab	\$ 42,546
Pocahontas Healthcare and Rehabilitation Center	\$ 242,500
Prairie Grove Health and Rehabilitation, LLC	\$ 36,075
Presbyterian Village	\$ 51,784
Prescott Manor Nursing Center	\$ 112,464
Quapaw Care and Rehabilitation Center, LLC	\$ 196,653
Randolph County Nursing Home	\$ 20,798
Rector Nursing & Rehab Center	\$ 191,940
Rich Mountain Nursing and Rehabilitation Center	\$ 287,500
Ridgecrest Health and Rehabilitation	\$ 250,502
River Chase Rehabilitation and Care Center	\$ 220,000

Facility Name	Professional Liability Insurance
River Ridge Rehabilitation and Care Center	\$ 250,000
Robinson Nursing and Rehabilitation Center, LLC	\$ 171,693
Russellville Nursing and Rehabilitation Center	\$ 156,093
Salem Place Nursing and Rehabilitation Center, Inc.	\$ 188,853
Sheridan Healthcare and Rehabilitation Center	\$ 302,500
Sherwood Nursing and Rehabilitation Center, Inc.	\$ 152,973
Shiloh Nursing and Rehab	\$ 118,653
Silver Oaks Health and Rehabilitation	\$ 192,400
Southern Trace Rehabilitation and Care Center	\$ 290,000
Southfork River Therapy and Living Center	\$ 210,000
Southridge Village Nursing and Rehab Center	\$ 305,000
Spring Creek Health & Rehab	\$ 201,750
Springdale Health and Rehabilitation Center	\$ 69,614
St. Elizabeths Place	\$ 203,500
St. Johns Place of Arkansas, LLC	\$ 315,000
Stella Manor Nursing and Rehabilitation Center	\$ 193,533
Stonegate Villa Health and Rehabilitation	\$ 84,206
Summit Health and Rehab Center	\$ 175,000
The Crossing at Riverside Health and Rehabilitation	\$ 296,700
The Green House Cottages of Belle Meade	\$ 417,500
The Green House Cottages of Southern Hills	\$ 187,500
The Green House Cottages of Wentworth Place TR	\$ 78,529
The Green House Cottages of Wentworth Place HO	\$ 203,971
The Lakes at Maumelle Health and Rehabilitation	\$ 150,500
The Maples at Har-Ber Meadows	\$ 259,000
The Pines Nursing and Rehabilitation Center	\$ 244,123
Timberlane Health and Rehabilitation	\$ 186,850
Trinity Village Medical Center	\$ 111,526
Twin Lakes Therapy and Living Center	\$ 219,364
Twin Rivers Health and Rehabilitation	\$ 52,393
Van Buren Healthcare and Rehabilitation Center	\$ 90,174
Village Springs Health and Rehabilitation	\$ 258,000
Waldron Nursing Center, Inc.	\$ -
Walnut Grove Nursing and Rehabilitation Center	\$ 56,862
Walnut Ridge Nursing and Rehabilitation Center	\$ 297,500
West Memphis Health and Rehab	\$ 36,708
Westwood Health and Rehab, Inc.	\$ 138,750
White River Healthcare	\$ 54,842
Windcrest Health and Rehab, Inc.	\$ 136,800
Woodbriar Nursing Home	\$ 54,244
Wood-Lawn Heights	\$ 40,169
Woodruff County Health Center	\$ 69,774
<b>Total</b>	<b>\$ 23,228,148</b>

*(Continued from pg 3 . . . )*

Balette also said in filings that the nursing home uses an offshore captive insurance carrier, which is similar to self-funded insurance, for its professional liability coverage. He alleged that excess premiums paid into the captive carrier could be clawed back “at any time.” Between 2012 and 2014, PES-Chicot paid insurance premiums totaling \$1.1 million, or 8% of its revenue, Balette said. Ponthie disagreed with Balette’s findings. He said in an interview with Arkansas Business that liability insurance for nursing homes in Arkansas is “essentially unavailable. ... You’ve got two options in Arkansas. You either do it through a captive or ... you don’t have insurance.” He said the premiums are set by actuaries, which “we have nothing to do with.” Ponthie said the nursing homes haven’t clawed back any of their insurance premiums from the captive carrier. He didn’t have the figures immediately available to know exactly how much has been paid out in claims, “but it’s considerable.” Dossett, PES’ attorney, denied allegations that the nonprofit status is designed to avoid liability. And not all of Progressive’s nursing homes are nonprofits.

The plaintiffs’ attorneys “say it before they know anything about the case,” Dossett said. “That’s their worldview. It’s not based upon the facts.” Dossett said Progressive Eldercare “put a lot of time and effort and money into trying to improve the nursing home culture” at the facilities, and converting to nonprofit structure “could be a tool, in a good way, to change that culture.” The profits from a nonprofit nursing home go back to support the nursing home, he said.

Ponthie, who first became attracted to the long-term care industry when he worked at a nursing home as a teenager, said almost every one of Progressive Eldercare Services’ homes came from a failed operator. And operating the nursing homes as a nonprofit gives members of the community a chance to serve on the local boards, he said. “Our commitment was that we believed, and still believe, that health care is local and intensely personal,” Ponthie said. “No one has been disadvantaged. ... People have been empowered and organizations have been stabilized and have been given an opportunity to serve their community.”

### **Dueling Experts**

Attorneys for both sides hired financial experts to comb through public documents to come up with conclusions on the nursing home’s structure. PES-Chicot hired Richard Urquhart of Little Rock, an inactive certified public accountant, who said the total amounts paid by Lake Village for administrative services, therapy services, direct care and rent “are all in line with the amounts paid by comparable facilities for comparable services (and rent),” according to his February 2018 affidavit, which is filed in the case. The total operating expenses are “reasonable” and are consistent with others in the region, Urquhart said. He also said that Lake Village is paying reasonable, arm-length rates for services to for-profit companies. He reviewed cost reports from Sept. 1, 2010, to June 30, 2016, and found that Lake Village reported nearly \$300,000 in uncollectible debt. “This tells me that Lake Village was providing a large amount of free care to residents,” he wrote.

The plaintiff’s financial expert viewed the information differently. Brad Rush, a CPA in Florida, said in a March 2018 affidavit that “it is apparent” that Progressive Eldercare Services-Chicot Inc. was created “as a shell entity to pass profits off to other related entities in an effort to argue charitable status. Specifically, earnings are being siphoned off from PES-Chicot, in the guise of expenses, to make it appear that PES Chicot has no profit.” He also wrote that there was little to no correlation between uncollectable debt and a corporate mission of providing free care. “Bad debt expense happens for a number of reasons, the least of which is because services are provided for free,” he wrote.

On Feb. 1, the Arkansas Court of Appeals said it would decide the case based on the record and the briefs. As of Thursday (4-4-19), an opinion in the case hadn’t been issued.

## AANHR Special Thanks

We extend our heartfelt thanks to the following people and groups who make our outreach possible:

Gary Miller of Prosmart Printing for assistance in newsletter and brochure publication.

The Law Office of Bob Edwards and Mrs. Edwards for providing AANHR Good Care booklets

M. Darren O'Quinn, Attorney, Little Rock, for his continued assistance to and support of AANHR.

Paschall Strategic Communications for their continued assistance with public relations needs.

First Assembly of God Church in North Little Rock for providing AANHR a meeting room.

David Couch of The Law Offices of David A. Couch, PLLC, PA, for his support and assistance, and his providing POA documents pro bono.

## AANHR Officers and Board Members

**President** - Martha Deaver, Conway (501-607-8976)

**Vice President** - Cindy Murders, Sheridan

**Secretary** - Julie Shaw, Memphis (901-508-0558)

**Treasurer** - Nancy Patterson, Searcy (501-278-6577)

**Members of the Board:** Martha Blount, Searcy (501-278-9168); James Brooks, North Little Rock (501-454-6279); Harry Burns Jr. White Hall (870-267-5298); and Ann Pinney, Benton (501-249-1084).

**Newsletter Editors:** Martha Blount, Searcy; Marcy Wilson, Sherwood

## Helpful/Important Numbers

### The Office of Long Term Care (OLTC)

has a toll-free number for information, assistance and complaints for residents and family members:  
1 - 800 - LTC - 4887 between 8 a.m. and 4:30 p.m. on weekdays.

You may also write to: Office of Long Term Care (OLTC)

P.O. Box 8059, Slot 400 Little Rock, AR 72203-8059

OLTC website: [Http://humanservices.arkansas.gov/dms/Pages/oltcHome.aspx](http://humanservices.arkansas.gov/dms/Pages/oltcHome.aspx)

You should also report complaints to the **Arkansas Attorney General**

Toll Free: 1 - 866 - 810 - 0016

Little Rock Local: 682 - 7760

For additional assistance or a listening ear, call AANHR at 501-607-8976 in Little Rock

Visit our website at [www.aanhr.org](http://www.aanhr.org) or e-mail us at [Info@aanhr.org](mailto:Info@aanhr.org)

Your local Ombudsman's number should be posted in a prominent place in the nursing home, preferably near the front entrance. You may also call your local Area Agency on Aging to secure the name and phone number of the Ombudsman.

The **UALR Senior Justice Center** can be reached at: 501 - 683 - 7153.

[www.ualr.edu/senior\\_justice](http://www.ualr.edu/senior_justice)



Arkansas Advocates for Nursing Home Residents

AANHR

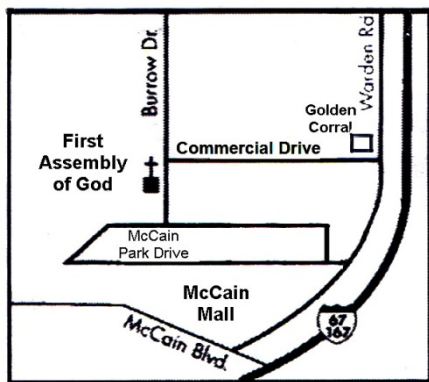
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Address correction requested

May 2019



**Strength in Numbers, AANHR Needs You!!**

AANHR is a nonprofit organization run by non-paid volunteers dedicated to protecting and improving the quality of care and life for Arkansas residents in long term care facilities.

Won't you please lend your support to us by joining our organization? Your membership dues help to pay for our activities that support our mission statement. Memberships are available on a calendar year basis. Join now and you will be a member through **December 31, 2019.**

Today's Date \_\_\_\_\_

Name \_\_\_\_\_

Mailing address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

- I wish to receive the AANHR newsletter.
- \$20 per family or corporate membership.
- Waive dues because of financial hardship.

Please make checks payable to: AANHR and mail to 111 River Oaks Blvd, Searcy AR 72143.

**Driving directions to First Assembly of God Church, 4501 Burrow Road, North Little Rock**

**Coming from the North:**

When driving South on Highway 67/167, take exit #1A onto Warden Road. As soon as you safely can, move into the right-hand lane, as you will be turning right at the Golden Corral Restaurant onto Commercial Drive.

**Coming from East, West or South:**

If you are on either I-30 or I-40, take Highway 67/167 North. Take exit #2 onto Landers Road. Stay in the left-hand lane, as you will be turning left and going under Highway 67/167 and enter Warden Road going southbound. As soon as you safely can, move into the right-hand lane, as you will be turning right at the Golden Corral Restaurant onto Commercial Drive.

Commercial Drive terminates at the church. Proceed straight across Burrow Road into the church's parking lot past the overhang at south end of building. Then, turn right to drive down the narrow alley-like drive (fire lane).

The canopied entry door is about half-way down the alley and the meeting room (#102) is located on the left just inside this door off the alley-drive.